

Service Engineer – CNC Machines

Department: Service

Location: Field Service (PAN India)

Job Summary

The Service Engineer is responsible for diagnosing, servicing, and maintaining CNC Punching, Bending, and Laser cutting machines at client locations, ensuring operational uptime and customer satisfaction.

Key Responsibilities

- Attend breakdown calls and resolve technical issues efficiently.
- Perform preventive maintenance on CNC machines (Punching / Bending / Fiber Laser).
- Document service reports and provide feedback to internal teams.
- Ensure customer training and support after installation.
- Stay updated on product improvements and service protocols.

Required Qualifications

- Diploma/B.E. in Mechanical or Mechatronics Engineering.
- 3+ years of experience in CNC machine service or maintenance.

Preferred Skills & Experience

- Exposure to Amada or similar CNC machines.
- Ability to read technical manuals and schematics.
- Valid driving license and willingness to travel.

Soft Skills

- Effective communication and problem-solving skills.
- Commitment to customer satisfaction.
- Ability to work independently and within a team.

Travel/Other Requirements

Must travel extensively and lift heavy equipment. Notice period should not exceed 30 days.